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**PATENT APPLICATION**  
**DOCKET NO. 10003235-1**

**IN THE**  
**UNITED STATES PATENT AND TRADEMARK OFFICE**

**INVENTOR(S):** Robert E. Haines, Mark A. Harper, Kenley Hinrichs, Mary B. Baumunk, Jodi Goettemoeller, and Sharon Whaley

**SERIAL NO.:** 09/710,366

**GROUP ART UNIT:** 3625

**FILED:** November 10, 2000

**EXAMINER:** Jeanette E. Chapman

**SUBJECT:** "Reorder-Assistance Functionality Levels"

**BOX NON FEE AMENDMENT**  
**THE ASSISTANT COMMISSIONER FOR PATENTS**  
**WASHINGTON, D.C. 20231**

**RECEIVED**  
OCT 22 2002  
**GROUP 3600**

**SIR:**

**Amendment A**

In response to the Office Action dated July 16, 2002, please amend the above-identified application and consider the following request for reconsideration:

**In the Specification:**

Replace the paragraph beginning at line 7 on page 11 with the following clean replacement paragraph:

Figure 2 illustrates a first environment 100 for which consumable order assistance system of Figure 1 can

21